




ticket 
<p>PK ticket_id: serial</p> <p>FK submitted_by: integer accountname: text</p> <p>FK opsystem_id: integer</p> <p>FK frequency_id: integer</p> <p>FK program_id: integer</p> <p>FK browser_id: integer subject: text</p> <p>FK priority_id: integer description: text url: text dateCreated: timestamp lastUpdated: timestamp</p> <p>FK status_id: integer</p> <p>FK company_id: integer</p> <p>FK assignedTo: integer clientEmail: text clientPhone: text rootCause: text</p> <p>FK category_id: integer</p>
<p><<PK>> ticket_pkey</p> <p><<UNIQUE>> unique_ticket_idx</p> <p><<FK>> ticket_ttsuser_sb_fkey</p> <p><<FK>> ticket_opsystem_fkey</p> <p><<FK>> ticket_frequency_fkey</p> <p><<FK>> ticket_program_fkey</p> <p><<FK>> ticket_browser_fkey</p> <p><<FK>> ticket_priority_fkey</p> <p><<FK>> ticket_status_fkey</p> <p><<FK>> ticket_ttsuser_at_fkey</p> <p><<FK>> ticket_category_fkey</p> <p><<FK>> ticket_company_fkey</p> <p><<FK>> ticket_usertype_fkey</p>


0..* 1..1
+ticket_company_fkey +company_pkey

0..* 1..1
+ticket_opsystem_fkey +opsystem_pkey

0..* 1..1
+ticket_browser_fkey +browser_pkey

category 
<p>PK category_id: integer description: varchar(50)</p>
<p><<PK>> category_pkey</p>

opsystem 
<p>PK opsystem_id: integer description: varchar(50)</p>
<p><<PK>> opsystem_pkey</p>

browser 
<p>PK browser_id: integer description: varchar(50)</p>
<p><<PK>> browser_pkey</p>